

WING KEI

Family update #86

February 3, 2021

Dear family and friends,

Outbreak Update

We are pleased to inform you the outbreak at Greenview Long Term Care was lifted yesterday.

A new resident, who was admitted to Crescent Heights 5F on Feb 1, tested positive for COVID-19. This resident had tested negative at the original facility before arriving Wing Kei. Our protocol when admitting new residents is to test them for COVID-19, isolate them until the results are received, and follow all precautions. Given this, the resident has not been in contact with any other residents and staff have been wearing appropriate PPE when caring for the individual. As a result, AHS has determined that we are not on outbreak. We will continue to monitor everyone closely and follow all protocols to ensure everyone's health and safety.

We are very grateful that all three of our centres are currently free from COVID outbreak.

Bringing food for your loved one

With Chinese New Year around the corner, we have set up extra food delivery times/days for perishable food which take restaurant opening hours into consideration so that you may bring your loved ones hot and fresh take-out food to enjoy.

In addition to our regular food delivery times, extra food delivery times are offered from 11:15 a.m.- 12:00 p.m. on the following days and for the following locations/units. Non-perishable food and love packages can be delivered any time during reception hours.

A reminder that two perishable and two non-perishable food items are allowed at one time. Please keep portions to one-time consumption as uneaten food will be discarded by the end of the day.

Regular delivery time for perishable food

	Wing Kei Crescent Heights Between 930 am and 1030 am only	Wing Kei Greenview Between 930 am and 1030 am only
Monday	N/A	Residents living on the Main Floor
Tuesday	Residents living on the 2 nd Floor	Residents living on the 2 nd Floor SL4
Wednesday	Residents living on the 3 rd Floor	Residents living on the 3 rd Floor SL4
Thursday	Residents living on the 4 th Floor	Residents living on the 2 nd Floor LTC
Friday	Residents living on the 5 th Floor	Residents living on the 3 rd Floor LTC

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Extra delivery time for perishable food

Crescent Heights 2F and 3F Residents	Saturday, Feb 13 (11:15 am – 12:00 pm) Friday, Feb 19 (11:15 am – 12:00 pm)
Crescent Heights 4F and 5F Residents	Wednesday, Feb 17 (11:15 am – 12:00 pm) Saturday, Feb 20 (11:15 – 12:00 pm)
Greenview SL4 Residents	Saturday, Feb 13 (11:15 am – 12:00 pm) Friday, Feb 19 (11:15 am – 12:00 pm)
Greenview LTC Residents	Wednesday, Feb 17 (11:15 – 12:00 pm) Saturday, Feb 20 (11:15 – 12:00 pm)

To set up a time to visit your loved one, please email chfamilyvisit@wingkei.org for Crescent Heights residents and gfamilyvisit@wingkei.org for Greenview residents.

Family Town Hall

Our next Family Town Hall will be on **Wednesday, February 10 from 5.30 pm to 6.30 pm**. Please submit the completed [Registration Form](#) with any questions you have and send it to us on or before Monday, February 8 so that we can be sure to address them at the meeting.

Ongoing Communication

Given that we are now once again on outbreak prevention status, we will resume family updates every few weeks, as they were prior to the outbreak.

Thank you for keeping Wing Kei in your prayers.

*Truly my soul finds rest in God;
my salvation comes from him.
Truly he is my rock and my salvation;
he is my fortress, I will never be shaken.
~ Psalm 62:1-2*

Kathy Tam
Chief Executive Officer