

WING KEI

Family update #11

May 22, 2020

Dear family and friends,

We are grateful that we currently do not have any staff or residents who have tested positive for COVID-19. We hope you are all healthy and safe, taking some time to enjoy these spring days.

We have several updates for you.

Honouring our mothers and fathers

A big thank you to families who sent in Mother's Day videos! The beautiful words, smiling faces, and well wishes brought much joy to our lovely mothers at Wing Kei. In times like these, the intentional sharing of thoughtful words of love and appreciation really help to connect hearts that are physically apart.

Mothers, aunts, and godmothers were celebrated at Wing Kei through videos of our beloved residents giving interviews about mothering lessons they have learned throughout the years. Special whipped cream and cocoa egg tarts were enjoyed. Beautiful handmade cards by our Recreation team and students from the University of Calgary were handed out.

If families or friends wish to send a two-minute message of love for upcoming Father's Day, please upload it onto Google drive and email the link to recreation@wingkei.org. Please ensure that the setting for sharing video is set so it can be viewed by any email address.

Window visits

Beginning next week, we are going to trial window visits for residents and their families so you can see one another. We will bring your loved one to a large window where you can see them. We will schedule visits every



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other week to make sure all residents and families have this opportunity. If you choose to have a window visit, it will replace that week's zoom call. In preparation for window visits, please:

- Schedule visits in advance by contacting Reception
- Visit for no more than 15 minutes
- When you book, please give us your cell number and bring your phone to the visit; we will have a phone available so your loved one can talk with you

As precautionary measure, we will place a mask on your loved one during transfer from their suite to the designated meeting area. Visits will be rescheduled if your loved one is in isolation or if the situation arises that the centre is in outbreak.

Acts of kindness

Josephine Pon, Minister of Seniors and Housing, visited Wing Kei when Winnie Chan, President, Taste of Asia Inc. donated 3000 face masks to us. Gary Mar, family member and long-time supporter of Wing Kei, joined in the event.

Safety precautions

We continue to adhere to all the orders issued by the Chief Medical Officer of Health to prevent outbreak at Wing Kei. This includes screening staff when they arrive, monitoring residents very closely, sanitizing all areas with strong disinfectants, ensuring physical distancing during activities, and more. Recently, we have instituted two more safety measures:

- Staff are wearing face shields while on the unit to provide extra protection—a big thank you to them for adjusting to the face shields so quickly
- Staff are wiping the bottom of their shoes on a sanitization mat upon their arrival to work

Curbside opera performance

On May 12, 2020, the residents at Greenview Supportive Living enjoyed a curbside Chinese Opera Performance by volunteer Kristy Lee. Dressed in a beautiful and vibrant traditional blue costume, Kristy danced to the song 窺醉 from the Chinese Opera 蝶影紅梨記. In English it is called *The Butterfly and the Red Pear Blossom*. This song is about a boy lovingly longing for a girl from a distance. The boy is visited by a butterfly, which he believes is the girl's spirit. **As our seniors also lovingly long for their family and friends, the staff at Wing Kei hope to be the butterflies that help to deliver and facilitate messages of love.**



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Family town hall

Thank you to everyone who participated in the last family town hall meeting. Our next one will be on Wednesday, May 27, 2020 at 5:30 pm. Please email selinacheng@wingkei.org for the Zoom link.

We are so blessed to have your support, love, trust, and prayers. You continue to walk with us on this journey, we think of you often, and relay your love to residents. You have kept us strong and focused through this pandemic. We know there is a long road ahead and we will walk it with you, step-by-step.

Please continue to pray for our safety and protection.

*For the Lord is good and his love endures forever;
his faithfulness continues through all generations.
Psalms 100:5*

Kathy Tam
Chief Executive Officer

