

Family update #23

November 3, 2020

Dear family and friends,

Condolences

Yesterday afternoon a beloved resident passed away. We have been journeying with the resident through end of life for the last several weeks. The resident contracted COVID-19 over the weekend and passed. Our heartfelt condolences to the family. Our prayers are with them. We are mourning together.

Outbreak Update

Our current status is as follows:

| | Crescent Heights | Greenview | Greenview |
|-------------------------------|------------------|----------------|-------------------|
| | (145 residents) | Long Term Care | Supportive Living |
| | | (80 residents) | (95 residents) |
| Number of new cases as | Residents—0 | Residents—0 | Residents—0 |
| of November 3, 2020 | Staff—0 | Staff—0 | Staff—0 |
| Cumulative total since | Residents—5 | Residents—0 | Residents—0 |
| October 25, 2020 | Staff—3 | Staff—1 | Staff—0 |

We continue to keep a very close watch on residents and are doing all we can to contain the virus from spreading.

Please reply to this email with your questions. We will respond to general questions in these updates.

Please continue to keep Wing Kei in your prayers.

Give thanks to the Lord, for he is good: his love endures forever. Psalm 107:1

Kathy Tam Chief Executive Officer