

# WING KEI

## Family update #5

March 25, 2020

Dear families and friends,

Thank you for your continued support. We are thinking of you and hope you are healthy and well.

Today's Government of Alberta news conference indicated that there have been a small number of confirmed cases of COVID-19 in a handful of continuing care centres in Calgary and Edmonton. Please be assured that we do not have any cases within Wing Kei. In the news conference, the provincial government also noted that they are instituting further mandatory requirements for long term care centres that we will be reviewing and implementing as soon as it is released.

We are working on additional measures to keep your loved ones content and safe. We will send a longer communication to you by the end of the week outlining these measures in detail.

Thank you again for your trust. We are making many decisions every day based on the most current information we have available to us and based on Alberta Health Services guidelines. Every decision we make is focused on providing safe, quality care for residents. In every instance, we are choosing decisions based on love.

Please take good care of yourselves. We will be in touch again before the end of the week.

Kathy Tam  
Chief Executive Officer