

Family update #157

April 28, 2022

Dear family and friends,

COVID-19 Update

We are happy to report that Communicable Disease Control has declared the outbreak over on the second and fifth floors of Wing Kei Crescent Heights. Visitation at Crescent Heights can resume as normal. All eligible residents have received their fourth dose (second booster) of the COVID-19 vaccine.

Unfortunately, one resident at Greenview Long Term Care has tested positive for COVID-19 and is experiencing mild symptoms. Staff and residents on the unit have taken a rapid test and, thankfully, all are negative. As a precautionary protection, residents have been asked to remain in their suites, including for meals. Our recreational team will visit all residents to engage them in activities. Residents can be in common areas providing they are masked continuously. If you are visiting the third floor of Greenview Long Term Care, we ask that you limit yourselves to essential visits only for now. We are monitoring the situation closely and will remove precautions as soon as possible.

Family Town Hall: May 4, 2022

Our next Family Town Hall is on Wednesday, May 4, 2022 at 5:30pm. Please complete the [Registration Form](#) by Monday, May 2, 2022 to attend. Please include any questions that you would like to discuss at the Town Hall in the [Registration Form](#). Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

Stay Safe and Healthy

Thank you for your diligence with masking and hand hygiene. For families with loved ones on units that have been on outbreak, we appreciate you for limiting contact with your loved ones to ensure everyone's safety. We continue to encourage rapid testing prior to visiting your loved ones, especially if you have a test kit available at home.

As COVID-19 cases continue to rise, please be conscious to keep yourselves and those around you safe.

Thank you for your trust, patience, and prayers.

*Cast your cares on the Lord and he will sustain you;
he will never let the righteous be shaken.
~Psalms 55:22 NIV*

With gratitude,

Kathy Tam
Chief Executive Officer