

Safe Visitation Rollout

July 10, 2021



Alberta Health has asked that by **mid-August** we:

Maintain	Relax	Remove
Health screening at entry	Cleaning requirements to twice daily	Resident health assessment screening
Continuous masking for visitors, staff, and service providers	Single site staffing for fully vaccinated staff	Additional precautions for unvaccinated or partially vaccinated residents who are returning from a same day or overnight visit
Quarantine requirements new residents who are unvaccinated and partially vaccinated and coming from a location that is on outbreak		Restrictions on the number and type of visitors
Site outbreak management and protocols		

NOTE: Some public health orders related to seniors care continue to be in effect. The provincial government has not yet determined when all CMOH orders will be removed.



Wing Kei's reopening pillars

Safety

Proactively protect residents, staff, families, and volunteers.



Wellbeing

Meet resident need by actively supporting the health and safety of staff, families, and volunteers.



Preparedness

Plan to respond to short and long term COVID variants.



In-room visitation

Beginning July 14	Early August	Mid-August
Book visits (booking begins July 12) Email chfamilyvisit@wingkei.org for Crescent Heights and gvfamilyvisit@wingkei.org for Greenview	Book visits Email chfamilyvisit@wingkei.org for Crescent Heights and gvfamilyvisit@wingkei.org for Greenview	Book visits Email chfamilyvisit@wingkei.org for Crescent Heights and gvfamilyvisit@wingkei.org for Greenview
In private rooms, restricted to each resident's four identified designated visitors (from less than 2 households)	In private rooms, restricted to each resident's four identified designated visitors (from less than 2 households)	Open to all visitors, without restriction on numbers
In semi-private rooms, restricted to two of the resident's identified designated visitors	In semi-private rooms, restricted to two of the resident's identified designated visitors	Open to all visitors, without restriction on numbers
One hour in-room visits	Two hour in-room visits	No restriction on length of visit
Pre-screening required; please arrive 15 minutes before your visit		
Rapid testing is available and encouraged	Rapid testing is available and encouraged	Rapid testing is available and encouraged



In-room visitation continued...

Beginning July 14	Early August	Mid-August
Masks required in common areas	Masks required in common areas	Masks required in common areas
Masks required in resident rooms	Masks required in resident rooms	Masks optional in resident rooms
Face shield required for those visiting if resident is not immunized. Face shield required if visitor is not immunized.	Face shield required for those visiting if resident is not immunized. Face shield required if visitor is not immunized.	Face shields optional in resident rooms
Evaluate after two weeks and make necessary adjustments to ensure safety	Evaluate after two weeks and make necessary adjustments to ensure safety	Monitor regularly and implement continuous improvements



During your visits you are welcome to:

Go outside	Enjoy the garden or a stroll in the neighbourhood Please sign out on the white board as before
Zoom with friends and family	Please bring your own electronic device with your own data usage A limited number of iPads with wifi connection are available for loan, if needed and depending on availability Please pre-book an iPad, if you need one, when you book the in-room visit
Share food with your loved one	You are welcome to bring one portion of food when you visit your loved one, for them to enjoy during the visit; please bring your own utensils



Please note, we will no longer accept perishable food or love packages at reception, effective Monday, July 12. You are welcome to give these items to your loved one during your in-room visit.

In-room visitation hours beginning July 14 (one hour for each visit)

Morning	930 am to 1145 am Up to two visits per unit in different time slots Extra time provided for screening
Afternoon	130 pm to 430 pm Up to three visits per unit in different time slots Extra time provided for screening
Evening	530 pm to 7 pm Up to one visit per unit Extra time provided for screening



July 12 & July 13 (Monday & Tuesday)

Pre-existing bookings of visitation will be fulfilled

No longer accept perishable food or love packages at reception starting July 12



Families are welcome to arrange
off site visits with the unit nurse.
Please book one week ahead to help
us with planning and preparation.

