

## Family update #101

April 29, 2021

Dear family and friends,

We hope you are keeping safe and healthy. The increase in the number of positive COVID cases is worrisome and we urge you to continue to follow all public health protocols and to receive your immunization as soon as you are eligible.

### Visitation

This week, the provincial government announced changes in visitation including increasing the number of Designated Family Support Persons from two to four and allowing greater indoor and outdoor visitation. The implementation of the public health order (CMOH Order 16-2021), which comes into effect on May 10, 2021, is dependent on the risk tolerance of residents and family members and the ability of operators such as Wing Kei to implement increased visitation safely.

**At this time, there is no change in visitation. Our leadership team is reviewing the order in detail and discussing options for implementation. We will be sharing more information at the Family Town Hall next week and seeking your input so we can determine our collective risk tolerance and plan accordingly.**

For now, please continue to follow the current visitation protocols and processes. Please schedule visits ahead of time so that we can help set up the zoom calls, bring your loved ones to the window for a visit, or prepare to meet you in the building to complete the mandatory screening. Schedule visits for Crescent Heights by emailing [chfamilyvisit@wingkei.org](mailto:chfamilyvisit@wingkei.org) and for Greenview by emailing [gvfamilyvisit@wingkei.org](mailto:gvfamilyvisit@wingkei.org).

### Family Town Hall

Our next Family Town Hall will be on Wednesday, May 5 from 5.30 pm to 6.30 pm. We will discuss the new visitation policies and our recommended approach. You are strongly encouraged to attend. Please submit the completed [Registration Form](#) with your questions on or before Monday, May 3 so we can be sure to address them at the meeting. Please note only general questions will be answered at the meeting. If you have a question specific to your loved one please contact your manager.

### Mother's Day Video Greetings

A reminder to please send in one video greeting or song for your loved one in celebration of Mother's Day by this Friday, April 30. Be sure to follow the guidelines below:

- Create a video that is less than 10 minutes long
- Send in one video only; if multiple members of your family would like to be part of the greeting, please combine them into one video only (note: we are not able to edit or combine videos for you)
- Edit the permissions before you send the video so it can be shared by anyone that has the link or upload the video to YouTube

If your loved one lives at Wing Kei Crescent Heights, please send your video to [chfamilyvisit@wingkei.org](mailto:chfamilyvisit@wingkei.org) and if your loved one lives at Wing Kei Greenview, please send the video to [gvfamilyvisit@wingkei.org](mailto:gvfamilyvisit@wingkei.org)

# WING KEI

## Help us create beautiful garden spaces!

To help create a space of colours, blooms, and nourishment for our residents to enjoy, we will gladly accept donations of small pre-filled outdoor flower or vegetable pots. Flower and vegetable pot donations will be accepted beginning May 10, 2021. Please drop off outdoor plants/flowers during the designated food delivery times. Please be sure to securely tape a label onto the pot, in English, with your name and your loved one's name/room number so our Recreation team may show your gift to your loved one.

Thank you for keeping Wing Kei in your prayers.

*Taste and see that the Lord is good;  
blessed is the one who takes refuge in him.  
~ Psalm 34:8*

Kathy Tam  
Chief Executive Officer