

Family update #113

September 13, 2021

Dear family and friends,

COVID Update

A staff member at Wing Kei Greenview Supportive Living tested positive for COVID-19 on Friday, September 10, 2021. The individual returned to work on Wednesday, September 8, following two days off, and took the rapid test before starting work. The test result showed positive, the staff returned home immediately and did not serve any residents on September 8. We are grateful that the staff member, who is fully immunized, is experiencing mild symptoms of the virus and is following isolation orders.

Alberta Health Services Communicable Disease Control has determined that we are not on outbreak. No residents or staff are experiencing any symptoms of COVID-19. We are monitoring everyone closely.

Third dose of COVID Immunization

We're grateful that about 90% of residents who live at Greenview Supportive Living received the third dose of vaccination today to further protect their health and safety. It is recommended that the third dose is given to residents who received their second dose more than five months ago. We will arrange for residents who received their second dose less than five months ago to take the third dose at a later date. Long term care residents at Greenview and residents who live at Crescent Heights are scheduled to receive their third dose on September 22, 2021. We are in regular contact with Alberta Health Services and will notify you should there be changes in the timeline.

Reminders: Prevent the Spread

The fourth wave of the pandemic is upon us. Please be extra vigilant with your health and safety as well as that of your families and our Wing Kei community. Some important ways to help prevent the spread of COVID, including the more contagious variants, include:

Immunization

Being fully immunized is the best prevention against severe outcomes. From the statistics shared by Alberta Health and the Chief Medical Officer of Health, it is primarily those who are not vaccinated who are having the most severe experiences. Please consider taking the vaccine if you have not already done so. It will protect yourself and people around you.

If you have any questions about the vaccine, please speak with your physician or call HealthLink at 811. Be sure that information you may be accessing on vaccines from online sources are from a credible organizations that provide sound evidence. Reliable sources include the World Health Organization and Alberta Health Services.

Masking and hand washing

Wearing a clean mask anytime you are outside of your home and/or interacting with people outside of your immediate household has been proven to decrease possible transmission of the virus. Importantly, wearing a mask and washing your hands frequently and properly helps keep residents and staff safe. **Please wear masks in common areas inside Wing Kei and when on outings in crowded areas. Please encourage your loved ones to do the same.**

Rapid testing

Rapid testing continues to be a good monitoring tool for COVID-19, especially among asymptomatic individuals. Wing Kei staff receive a regular rapid antigen test to decrease risk of transmission of the virus. Rapid tests are also available for visitors to our centres. **We highly recommend that you take a rapid test if you are a first time visitor, and we ask that those of you who visit frequently take a rapid test once very two weeks.** This is a preventative measure to ensure that you are free of the virus when you visit your loved ones.

Staff Immunization

We are grateful that 97% of Wing Kei staff took the initiative early on and are fully vaccinated.

Alberta Health Services has mandated that all staff who work with Alberta Health Services or a contracted provider, including Wing Kei, be fully vaccinated by October 31, 2021. We are working closely with the small number of our team who have not yet been fully vaccinated to provide resources and support them to receive the vaccine. According to Alberta Health Services guidelines, staff who are not fully vaccinated by October 31, 2021 may be placed on an unpaid Leave of Absence.

Mid-Autumn Festival Photo Booth

Festive photobooths will be set up to celebrate Mid-Autumn Festival. We encourage you to take photos with your loved one and share them with us at recreation@wingkei.org for Crescent Heights or recreationgv@wingkei.org for Greenview.

Crescent Heights	Greenview
September 14 to September 24	September 14 to September 25
Main lobby by the fountain	Chapel

Family Town Hall

Our next Family Town Hall is on Wednesday, October 6 from 5.30 pm to 6.30 pm. Please submit your completed [Registration Form](#) and questions by Monday, October 4 so that we can be sure to address them at the meeting. Please note only general questions will be answered at the meeting. If you have a question specific to your loved one, please contact your manager.

Reception hour on Election Day

Please note that Reception at our centres will close early at 4:30 pm on September 20 Election Day.

Compassion During the Fourth Wave

We are working very closely as a team to navigate the fourth wave of the pandemic. We are monitoring the situation very closely, are in regular contact with Alberta Health Services, and are

looking at the trends in other countries who have been in the fourth wave for several weeks. While the persistence and virility of the virus is frustrating, it is so important that we interact with each other with compassion.

We rely on you to support us with your patience, understanding, and ideas. Please be especially kind to our Wing Kei team who have been tireless in their efforts to keep your loved ones, themselves, their families, and each other safe and healthy for over 18 months. Despite the changing circumstances, the Wing Kei team come to work each day with smiles, humility, and a deep desire to serve. A few generous words from you will make a difference in their health and wellbeing.

Thank you, as always, for standing with us.

Shout for joy to God, all the earth!

Sing the glory of his name; make his praise glorious.

~ Psalms 66:1-2

With gratitude,

Kathy Tam
Chief Executive Officer