

## Family update #125

October 20, 2021

Dear family and friends,

### COVID Update

We are very grateful to let you know that the test results of all residents and staff on the fourth floor of Crescent Heights came back negative. Though we still remain on outbreak status on the fourth floor of Crescent Heights, quarantine is not required nor is prevalence testing. Residents are enjoying one another's company, eating meals together, and participating in activities in the common area. We continue to monitor residents twice a day for symptoms.

### Visitation

Our sincere thanks to the 115 family members who completed the visitation survey. Over 80% of families who responded to the survey indicated a preference for Wing Kei to implement additional visitation precautions to enhance the health and safety of residents, staff, and other visitors either by limiting visitors to those who have been fully vaccinated or asking partially or unvaccinated visitors to adhere to a rapid test upon arrival each time they visit their loved one.

The survey was timely given the [news release](#) issued by Alberta Health yesterday regarding additional measures in continuing care and supportive living centres. We expect to receive more information on the additional measures from Alberta Health in the coming days.

Our leadership team will consult with family council members and the Special Committee on visitation in light of the survey results and Alberta Health news release. We will provide further update to you next week.

### Influenza Immunization

Flu vaccine are now available since we are entering flu season. All eligible residents at Crescent Heights and Greenview Long Term have already received the vaccine. We are currently arranging with Sobeys to provide the vaccine to Greenview Supportive Living residents as soon as possible. COVID-19 continues to put pressure on our healthcare system. Please book yourself in with your pharmacist to receive the flu vaccine. It is more important this season than ever before.

*I call out to the Lord,  
and he answers me from his holy mountain.  
~ Psalm 3:4*

With gratitude,

Kathy Tam  
Chief Executive Officer