

## Family update #126

October 26, 2021

Dear family and friends,

### COVID Update

The outbreak status on the fourth floor of Crescent Heights remains the same. All residents and staff are doing well. No one else is experiencing COVID symptoms. Thank you very much for limiting yourselves to essential visits only and following our health protocols to help prevent the spread of the virus. The outbreak status will remain active until determined by the Medical Officer of Health. Typically, outbreak status remains for 28 days following a positive diagnosis.

### Mandatory Vaccination

On October 22, 2021, Alberta Health Services extended the deadline for all staff at Alberta Health Services and contracted providers, such as Wing Kei, to be fully vaccinated. The deadline is now November 30, 2021. The reason for this extension is to ensure all facilities have adequate staffing to maintain quality care given the strain the fourth wave has placed on the health care system. We are continuing to follow the direction of Alberta Health Services and have extended our COVID-19 vaccination deadline. We are grateful that 99% of Wing Kei staff have chosen to receive the COVID vaccine recognizing that doing so protects themselves, their families, residents, and their colleagues.

A reminder that the vaccine is the best protection against COVID-19. It has been proven that two doses of the vaccine is 85% effective against the Delta variant which accounts for almost all new cases in Alberta right now. If you have not already received the vaccine, please do so. You can call 811 to book an appointment. The vaccine is available to all Albertans over the age of 12 at no cost.

### Influenza Immunization

Residents who live at Greenview Supportive Living received the flu vaccination last Friday. As of today all eligible residents at our three centres had received the vaccination. We are very thankful that no residents experienced a reaction to the flu vaccine. We strongly encourage you to receive the flu vaccination to protect yourselves and your loved ones. The vaccine is available free of charge at pharmacies.

### Visitation

On October 19, Alberta Health announced [Enhanced COVID-19 Protection for Continuing Care](#). We are working on adjusting our visitation protocols based on this new directive and the feedback you provided in the visitation survey. We will share details at the family town hall meeting next week.

### Family Town Hall

Our next Family Town Hall will be on Wednesday, November 3, 2021 from 5.30 pm to 6.30 pm. Please submit your completed [Registration Form](#) and questions by November 1 so that we can be

sure to address them at the meeting. Please note only general questions will be answered at the meeting. If you have a question specific to your loved one, please contact your manager.

*From the Lord comes deliverance.*

*May your blessing be on your people.*

*~ Psalm 3:8*

With gratitude,

Kathy Tam  
Chief Executive Officer