

Family update #133

November 22, 2021

Dear family and friends,

COVID Update

We're very grateful that the test result of all residents on the second floor of Crescent Heights came back negative. All residents continue to enjoy meals, programs and social interactions in the common areas.

One staff member at Greenview Supportive Living was diagnosed with COVID on November 20. The staff last worked on November 19 and was asymptomatic while at work. The individual developed symptoms on November 20, tested positive on the same day, and is now isolating at home. Communicable Disease Control has determined that the centre is not on outbreak nor under investigation status.

Reminder : New Family Orientation on Nov 25

If you wish to join the [Family Orientation](#) on Thursday, November 25 at 5.30 pm and have not yet registered, please click [here](#) to register. The Wing Kei culture, our approach to care, and available services will be discussed. While the orientation is geared to new families, others who are interested are also welcome. The Zoom link will be sent to the registrants closer to the date.

Family Town Hall : Dec 1

Our next [Family Town Hall](#) will be on Wednesday, December 1, 2021 at 5.30 pm. Please submit your completed [Registration Form](#) and questions by November 29 so that we can be sure to address them at the meeting. Please note only general questions will be answered at the meeting. If you have a question specific to your loved one, please contact your manager.

Stay safe and God bless.

From the Lord comes deliverance.

May your blessing be on your people.

~Psalm 3:8

With gratitude,

Kathy Tam
Chief Executive Officer