

Family update #137

December 30, 2021

Dear family and friends,

We would like to share with you the following information.

COVID-19 Update

Greenview Supportive Living 2nd floor

One staff, who last worked on December 23, tested positive for COVID. As a precautionary measure, rapid tests were conducted for all residents. Thankfully, all residents' results are negative.

Crescent Heights 4th floor

A staff member, who last worked on December 25, tested positive for COVID. As with the situation with the second floor at Greenview, residents were asked to participate in a rapid test as a precautionary measure; all but two residents agreed. Results were negative for those who were tested.

In both instances, we are not on outbreak; rather, we are under investigation, as determined by Alberta Health Services Communicable Disease Control.

Given the pervasiveness of omicron in the community and how quickly it is spreading, we are asking families to limit to essential visits for the two affected units.

Visitation Reminder

A reminder to all visitors, if you have had known or probable close contact with COVID-19 in the last 14 days, you will not be permitted to enter our centres for 14 days from last known contact, regardless of your vaccination status.

Please note that if you live with a person who has COVID-19 and you are not able to completely isolate from them, the 14-day period from which you can enter our centres will begin on the last day of the infected person's isolation. This is an important precautionary measure to ensure that you are not carrying the virus.

All residents who have either been in close contact with someone with a confirmed COVID-19 diagnosis and/or residents returning from an outing 24 hours or longer must be actively screened for symptoms for 14 days, wear a surgical mask in common areas, and take rapid tests at regular intervals. Please make wise decisions about taking your loved ones on outings and be extremely careful and cautious, particularly given the potential impact on residents whose health may already be compromised.

The definition of a close contact is someone who, without consistent and appropriate use of PPE, provides care to, lives with, or has close physical contact with a person with COVID-19 or has come into contact with the infectious body fluids of a person with COVID-19. The definition of probable

contact is close contact with a confirmed case, exposure to a known outbreak, or lab exposure to biological material known to contain COVID-19.

For more details, visit [COVID-19 Information for Close Contacts of a COVID-19 Case | Alberta Health Services](#)

Be Proactive

Having rapid antigen test kits on hand at home and ensuring you take the booster as soon as you are eligible are two important ways to protect yourself, your family, and your community. Rapid antigen test kits and booster doses are available free of charge at pharmacies or AHS clinics. Visit alberta.ca/covid19-vaccine.aspx for information.

Family Town Hall: January 5, 2022

Our next [Family Town Hall](#) will be on Wednesday, January 5, 2022 at 5.30 pm. Please submit your completed [registration form](#) and questions by January 3 so that we can be sure to address them at the meeting. Please note only general questions will be answered at the meeting. If you have a question specific to your loved one, please contact your manager.

Wishing you all the best

We have persevered through 2021 with the incredible dedication of our team who bring smiles and joy to residents regardless of the ever-evolving situation with the pandemic, the trust you place in us and the support you offer us, and, of course, God's infinite blessings. We know we are doing God's work in offering residents, staff, and families a community where we foster belonging, collaboration, and comfort. It is a privilege to serve.

*...the eyes of the Lord your God
are continually on it
from the beginning of the year to its end.
~ Deut 11:12*

With gratitude,

Kathy Tam
Chief Executive Officer