

Family update #143

January 24, 2022

Dear family and friends,

COVID-19 Update

Since our last update, three more residents on the third floor of Greenview Long Term Care tested positive with PCR tests. A total of five residents have COVID and are experiencing mild symptoms. Two staff on the second floor of Greenview Supportive Living have also tested positive.

The third floor of Greenview Long Term Care and the second floor of Greenview Supportive Living are on outbreak. We are grateful that all residents are doing well. As a precautionary measure, we administered PCR tests to all residents in Greenview Long Term Care today.

Families whose loved ones have tested positive will be updated daily. Our Wing Kei team continues to monitor everyone very closely. We are doing all we can to keep residents and each other safe.

We will keep you regularly informed through these updates. We gently ask that you refrain from calling the units for the time being unless necessary given that we are putting all our effort into caring for residents and minimizing risk of outbreak. Our team completes daily assessments and will contact you as needed. You are always welcome to leave a message with reception and a staff member will contact you as soon as they are available.

Visitation

To minimize risk of spread, visits for residents who live at Greenview Long Term Care and Supportive Living is limited to those who can support the special needs of a resident and who are fully vaccinated.

At Wing Kei Crescent Heights, please limit visits to those that are essential given that the outbreak status on the third, fourth, and fifth floors remains unchanged. All visitors must be fully vaccinated.

We understand that it is difficult to limit visitation and thank you for your cooperation. Limiting the number of people in our centres will limit spread of this highly contagious variant.

Family Orientation--Postponed

The Family Orientation originally scheduled for this Thursday, January 27 is being postponed given the current situation with managing outbreaks. We will let you know once a new date has been set.

Family Town Hall

Our next Family Town Hall will be on February 2 at 5.30 pm to 6.30 pm via Zoom. Please click [here](#) to register. We ask that you register by Monday, January 31.

Chinese New Year Celebration

Chinese New Year is approaching. Due to COVID, we will not be able to hold a dinner banquet this year. Special Chinese New Year dishes for the residents will be prepared and we will celebrate with them through special festive programs.

Thank you for keeping Wing Kei in your prayers.

*I call to you, Lord, come quickly to me;
hear me when I call to you.*

*May my prayer be set before you like incense;
may the lifting up of my hands be like the evening sacrifice.*

~ Psalm 141:1-2

With gratitude,

Kathy Tam
Chief Executive Officer