

## Family update #150

April 1, 2022

Dear family and friends,

### COVID Update

As of today, 17 residents on the second floor of Wing Kei Crescent Heights have displayed COVID symptoms. We have conducted PCR tests and are awaiting the results.

In addition, two residents on the fifth floor of Crescent Heights are experiencing symptoms of the virus. As a precautionary measure, all residents on the fifth floor have been swabbed for PCR testing. We will know the results in the coming days.

### Visitation

**Given the situation, only essential visits are permitted on the second and fifth floors of Crescent Heights.** We strongly advise family and friends who are not essential visitors to refrain from visiting if possible. Limiting the number of people in our centre will minimize spread of this highly contagious variant.

We also ask that you not to call the unit unless urgent. The care team is very busy taking care of residents. The added PPE and quarantining protocols do take additional time and it is important that we are diligent in practicing all protocols possible to minimize transmission. We will provide regular updates to the families.

### Family Town Hall: April 6, 2022

Our next [Family Town Hall](#) is on Wednesday, April 6, 2022 at 5.30 pm. If you have not yet registered, please complete and send in the [Registration Form](#) by Monday, April 4 with question that you would like discussed at the Town Hall. Please note only general questions will be answered at the meeting.

Thank you for your continued trust, patience, and prayers.

*Three things will last forever—faith, hope, and love—and the greatest of these is love.  
~ 1 Corinthians 13:13*

With gratitude,

Kathy Tam  
Chief Executive Officer