

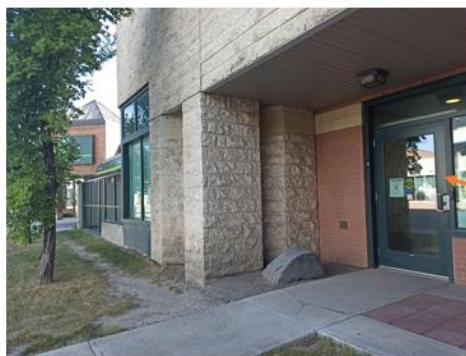
Family update #169

August 2, 2022

Dear family and friends,

Wing Kei Crescent Heights Main Floor Renovation Update

The renovation is moving along very well. We are blessed with the continual guidance from the family members and we want to thank you for your understanding and cooperation. From August 3 to 5 (this Wednesday to Friday) work will be done to remove the fountain based on the Infection Prevention and Control (IPAC) standards. High pitch noise will be generated during blade cutting of the cement block. To avoid inconvenience to the families/visitors, **from August 3 – 5 the west side entrance on Centre Street will be used for entering and exiting the facility.** Signage showing how to go to the west side entrance will be posted near the main entrance. Below are pictures showing the side entrance and how to reach there.



West side
entrance

Please note that during these three days, visitor health screening questionnaire will be done in the Board Room adjacent to the side entrance on entering. We apologize that rapid test will be not offered during this time. **It would be of great help if families do your own rapid test at home prior to the visit if necessary.**

Access to the Front Garden

As mentioned in the previous family update, the gate and pathway from the iron fence of the front garden have been built. Families may use the gate to enter the front garden from this Saturday, August 6 onwards. Thanks to the renovation project team for completing the work within a short time.



For security and safety purposes, please remember to close the gate behind you after entering or leaving the garden. Thank you for helping to keep Wing Kei safe.

Family Forum on Crescent Heights Renovation – Aug 4

In order for us to provide updates on Crescent Heights Main Floor renovation, receive feedbacks and answer any questions that family members may have regarding the renovation, **a forum for Crescent Heights family members will be held on August 4 (Thursday) from 5 pm – 5.45 pm via Zoom.** Please click [here](#) to register by Wednesday, August 3 if you are interested to attend and we will send you the Zoom link later.

Family Town Hall: Aug 3, 2022

Our upcoming [Family Town Hall](#) will be held tomorrow, **August 3, 2022 from 5.30 pm – 6.30 pm.** If you are interested to attend, please complete the [Registration Form](#) as soon as possible.

Family orientation: Wednesday, Aug 10

Family members whose loved ones began living at Crescent Heights or Greenview in the past few months are invited to attend the [family orientation](#) on Wednesday, **August 10, 2022 from 5.30 pm – 6.30 pm.** Please register by clicking [here](#). Our Wing Kei culture, approach to care, and available services will be discussed. While the orientation is geared to new families, others who are interested are also welcome. **Please register by August 8, 2022.**

Thank you very much for your continual support!

*Give thanks to the Lord, for He is good! His faithful love endures forever.
~ Psalm 107:1*

With gratitude,
Kathy Tam
Chief Executive Officer