

## Family update #171

August 18, 2022

Dear family and friends,

### Respiratory Infection Outbreak

**Greenview Supportive Living third floor is currently on respiratory infection outbreak.** Seven residents on the unit are experiencing respiratory infection and are on isolation according to AHS guidelines. Their symptoms are mild and they are recovering well.

Residents who have no symptoms continue to have small group recreation activities in the common area. Affected residents have the activities provided to them in their own rooms.

For safety and prevention purposes, visitors to the outbreak unit, i.e. Greenview Supportive Living third floor, are requested to pre-book visits by emailing [gfamilyvisit@wingkei.org](mailto:gfamilyvisit@wingkei.org) between Monday and Friday. On weekends, please call the nurse at (403) 219-8988 extension 3328 to pre-book visit on the unit.

We encourage visitors to postpone visiting if possible. If visiting is necessary, please be reminded of the following:

- There is a potential risk of exposure to respiratory infection
- Practice good hand hygiene
- Limit visit to one (1) resident and exit the facility immediately after the visit
- Symptomatic visitors should not visit
- **Visitors of symptomatic residents must wear appropriate PPE as directed by the staff** (e.g. gloves, gown, mask, eye protection, etc.) and clean hands with alcohol-based hand rub before putting on and removing the PPE with supervision of the staff.

If no further new case is reported, the outbreak is expected to be lifted on August 24, 2022. We are thankful for your support and cooperation to help prevent further spread of the infection.

### New Tea Lounge at Wing Kei Crescent Heights

Our staff have been enjoying the new and more spacious tea lounge after the completion of Phase 1 renovation. However, we apologize that due to COVID restrictions and more space is required for distancing purposes, the tea lounge is currently limited to staff's use only until further notice. We will continue to re-assess the situation and we wish to re-open it as soon as possible for booking by our residents and family members for family occasions.

### Visitation by children aged 6 months to 5 years old

Young children aged 6 months – 5 years old are now eligible to receive COVID vaccination. The recommended dose for children aged six months to 11 years is a series of two doses, with an interval of at least two months between each shot.

Fully vaccinated visitors (including children) are allowed to visit residents with compliance to Wing Kei visitation protocols including:

- Visitors must be screened prior to visiting
- Visitors must continuously mask when on site
- Visitors who are not fully immunized must book visits in advance so we can arrange for your loved one to be brought to the designated visiting area
- Parent/Guardian please bring the child's double vaccination record for health screening purposes.
- Effective immediately, if there are minors visiting with adult family members, in room visits may have up to four people from the same household (two minors and two adults). Otherwise in common places on the unit, only two visitors per resident at a time.

Heat warning in Calgary is still on. According to the weather forecast, heat conditions persists and day time high is near or exceeding 30 degree Celsius. Please continue to take precautions to protect yourself and your families, such as wearing a hat, sunscreen, drinking a lot of fluid to keep yourself hydrated.

*Anxiety weighs down the heart, but a kind word cheers it up.*  
~ Proverbs 12:25

With gratitude,  
Kathy Tam  
Chief Executive Officer