

Family update #172

August 26, 2022

Dear family and friends,

Respiratory Infection Outbreak

Greenview Supportive Living third floor is still on respiratory infection outbreak. The seven residents who were on isolation have recovered and off isolation. Five other residents are also experiencing respiratory infection and on isolation according to AHS guidelines. Their symptoms are mild and they are recovering well.

Residents who have no symptoms continue to have small group recreation activities in the common area. Affected residents have one-on-one activities provided to them in their own rooms.

We encourage visitors to postpone visiting in the outbreak unit if possible. If visiting is necessary, for safety and prevention purposes, please pre-book visits by emailing gfamilyvisit@wingkei.org between Monday and Friday. On weekends, please call the nurse at (403) 219-8988 extension 3328 to pre-book visit on the unit.

Visitors are reminded to wear mask continuously and practice good hand hygiene in the facility. Visitors of symptomatic residents must wear appropriate PPE as directed by the staff. We are thankful for your understanding and cooperation.

Our care team is monitoring all residents closely. If there is no further new case, the outbreak will be lifted on September 2, 2022.

Family Town Hall: Sept 7, 2022

Our next [Family Town Hall](#) is on Wednesday, **September 7, 2022 from 5.30 pm – 6.30 pm**. To attend, please complete the [Registration Form](#) by Monday, September 5, 2022 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

Thank you very much for your continual support!

Anxiety weighs down the heart, but a kind word cheers it up.
~ Proverbs 12:25

With gratitude,
Kathy Tam
Chief Executive Officer