

## Family update #174

September 16, 2022

Dear family and friends,

### Respiratory Infection Outbreak

The respiratory infection outbreak on the third floor of Greenview Supportive Living was lifted on September 7. We are grateful that all residents on the unit are doing well. Thanks to families and visitors for your support and deferred visit during the outbreak.

As the flu season is approaching, flu shots for all residents have been arranged and will be given in October. We strongly encourage family members to get the flu shot as well when it is available in the community.

### Resident/Family Survey on visitation protocols

We have conducted another survey on visitation protocols for the residents at the 3 sites and family members in September. Below are the results:

	WKCH residents (exclude dementia unit)	GV-LTC & GV-SL residents (exclude dementia units)	Family members at Sept 7 Family Town Hall Poll Survey
<b>No. of respondents</b>	50	56	36
<b>Prefer only vaccinated visitors go onto units</b>	98%	96%	92%
<b>Prefer to continue visitor screening</b>	98%	91%	94%

Family members who did not attend the family town hall on September 7 may do the [online survey](#) by clicking [here](#) and let us know your opinion.

Families/visitors are reminded to wear mask continuously and practice good hand hygiene in the facility, and defer visitation if you have any symptoms.

You are also encouraged to do weekly rapid testing before the visit, either at Wing Kei or by self testing at home on the day of the visit. At this time, rapid testing kits are still available to the public at pharmacies.

### Wing Kei Crescent Heights Main Floor Renovation

Phase 2 of the renovation project is nearing completion. With the removal of the hoarding wall, you may now see a modern, bright and spacious reception and lobby area as you enter the facility. A multi-functional Board Room for various purposes is also available.



Phase 3 renovation which includes building two conference rooms near the elevator lobby and rearranging the use of the administrative office has started and is scheduled to complete by November 17. The staff of the administrative office are now working as usual in the Chapel temporarily.



### Happy Residents

To celebrate Mid Autumn Festival, our residents enjoyed mooncakes and played some festive games like "shoot the moon". Our residents were very happy for the gift of mooncakes from a special donor.



The residents at Greenview also enjoyed a musical, colorful and spectacular dancing show from the talented Qi Pao Association.

We are very thankful for the support of community members who were thinking of our residents during this special time of the year.

### **2021 Wing Kei Report to the Community**

The [2021 Report to the Community](#) is now available on our website. The theme of this year is “hope”. I invite you to read it and experience the hope that lives at Wing Kei, in our relationships, our dreams and our faith, through the stories in the [report](#).

Thank you for your continual support!

*Give thanks to the Lord, for He is good! His faithful love endures forever.  
~ Psalm 107:1*

With gratitude,  
Kathy Tam  
Chief Executive Officer