

Family update #175

September 29, 2022

Dear family and friends,

Currently all Wing Kei facilities are free from outbreak. All residents and staff are doing well. I have the following updates for you.

Residents activities

Our residents continue to enjoy daily programs and social activities in the common area. To increase awareness of the National Day for Truth and Reconciliation, they have been learning about the different meaningful components of the Survivor's flag and had the opportunity to hear some cultural music of the Indigenous People.



National Day for Truth and Reconciliation (Sept 30): Reception closed

Wing Kei reception will be closed on this Friday, September 30 for the National Day for Truth and Reconciliation. Screening staff will be available from 9 am to 4 pm.

On-site Accreditation Survey: Dec 12-14, 2022

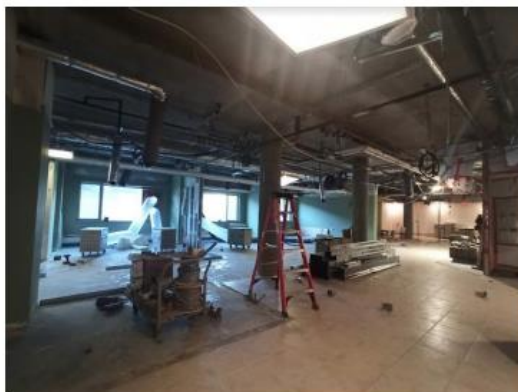
Preparation for the survey has been in full swing. Our Board of Directors and staff are well prepared for the survey. We are very grateful for some family members who provide their support by joining the family focus group, reviewing some of our policies together with us and provide valuable input. With everyone's support, I am sure Wing Kei will pass with high score as in previous years.

Wing Kei Crescent Heights Main Floor Renovation

Phase 3 of the renovation project is in progress and scheduled for completion by mid November. After completion we will have 2 more conference rooms and a brand new administrative office.



Phase 2 completed: Multi-functional Board Room and main entrance/reception area



Phase 3 in progress:
Admin office and two
conference rooms

Family Town Hall: Oct 5, 2022

Our next [Family Town Hall](#) is on Wednesday, **October 5, 2022 from 5.30 pm – 6.30 pm**. To attend, please complete the [Registration Form](#) by Monday, October 3, 2022 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

Thank you for your continual support!

*Give thanks to the Lord, for He is good! His faithful love endures forever.
~ Psalm 107:1*

With gratitude,
Kathy Tam
Chief Executive Officer