

## Family update #178

November 8, 2022

Dear family and friends,

### COVID-19 Update

There are many viruses circulating in the city, including COVID-19. Wing Kei is not immune to this and, as of this morning, we have several residents who have tested positive for COVID:

Greenview Long Term Care	Greenview Supportive Living	Wing Kei Crescent Heights
Fifteen residents who live on the second floor have tested positive for COVID	Five residents who live on the second floor have tested positive for COVID	Three residents who live on the third floor have tested positive
An outbreak has been declared	An outbreak has been declared	An outbreak has been declared
Essential visitors only to the second floor	Essential visitors only to the second floor	Essential visitors only to the third floor

**Our dedicated team is working diligently to monitor all residents closely. Everyone is well taken care of.** We understand your concern for your loved one and ask that you limit your phone calls to the unit. Our team is extremely busy ensuring all outbreak processes and protocols are being diligently followed. Someone from the team will call you if there are any changes with your loved one.

### Please take good care and be up to date on your immunizations

As was predicted by several experts, there has been an increase in the number of continuing care facilities that are on outbreak this fall. Thirty-five facilities in Calgary and neighboring towns are on outbreak as of yesterday; this trend may continue into the winter.

#### Let us take exceptionally good care of ourselves:

- Please do not visit if you are feeling unwell, even if your symptoms are minor
- Please use our rapid test service once a week if you are a regular visitor
- Please ensure your COVID booster immunizations are up to date—the bivalent vaccine is available at pharmacies free of charge
- Please take the flu vaccine—it is available in all pharmacies free of charge with a high dose for individuals who are 65+ years of age

Thank you very much for your support. Please continue to keep us in your prayers.

*You will keep in perfect peace those whose minds are steadfast, because they trust in you.*  
~ Isaiah 26:3

With gratitude,  
Kathy Tam  
Chief Executive Officer