

Family update #179

November 10, 2022

Dear family and friends,

COVID-19 Update

We are grateful that the symptoms of the affected residents are mild and under control, and the residents continue to recover well. Thanks to the team for their diligent work.

Below is the update as of this morning:

Greenview Long Term Care	Greenview Supportive Living	Wing Kei Crescent Heights
Eighteen residents on the second floor have tested positive	Seven residents on the second floor have tested positive	Six residents on the third floor have tested positive
Outbreak has been declared on Nov 5	Outbreak has been declared on Nov 5	Outbreak has been declared on Nov 9
Essential visitors only to the second floor	Essential visitors only to the second floor	Essential visitors only to the third floor

COVID Booster Shot for the residents

Eligible residents at Greenview Long Term Care have received the Pfizer Bivalent vaccine on November 3; eligible residents on the first and third floors of Greenview Supportive Living have received the vaccine on November 9. Arrangement has been made for other eligible residents to receive the shot shortly.

Survey on visitation protocols

Residents and families feedback on our visitation protocols is important to us. We therefore conduct surveys of residents and family members regularly. The feedback will guide us to decide whether to maintain the current protocols. Please click [here](#) to complete the [November survey](#) and let us know your opinion.

Family Town Hall: Dec 7, 2022

Our next [Family Town Hall](#) is on Wednesday, **December 7, 2022 from 5.30 pm – 6.30 pm**. To attend, please complete the [Registration Form](#) by Monday, December 5, 2022 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

Remembrance Day (Nov 11): Reception closed

Wing Kei reception will be closed on this Friday, November 11 for the Remembrance Day. Screening staff will be available from 9 am to 4 pm.

Thank you very much for your prayer and support.

*I sought the LORD, and he answered me; he delivered me from all my fears.
Those who look to him are radiant; their faces are never covered with shame.
~ Psalms 34:4-5*

With gratitude,
Kathy Tam
Chief Executive Officer