

Family update #182

November 24, 2022

Dear family and friends,

COVID-19 Update

We are grateful that most affected residents are off isolation. Thanks to the support of the residents and families and the hard work of the Wing Kei team. Below is the update as of this morning:

Site	Greenview Long Term Care	Greenview Supportive Living	Crescent Heights
Resident Status	<p>Second floor – no more residents are on isolation (tentative outbreak lift date Nov 25)</p> <p>Third floor – four residents have tested positive</p>	<p>Second floor – two residents are on isolation</p> <p>Third floor – no more residents are on isolation (tentative outbreak lift date Nov 27)</p>	<p>Third floor – five residents are on isolation</p> <p>Fourth floor – one resident has tested positive</p> <p>Fifth floor – one resident has tested positive</p>
Outbreak Status	Entire building has been declared to be on outbreak	Entire building has been declared to be on outbreak	Third floor on outbreak
Visitation	Essential visitors only to the second and third floor	Essential visitors only to the second and third floor	Essential visitors only to the third floor

Survey on visitation protocols

We conduct regular surveys of residents and family members to guide us decide whether to maintain our current visitation protocols. The [November survey](#) is still open. If you would like to express your opinion, please click [here](#) to complete the survey.

Family Town Hall: Dec 7, 2022

Our next [Family Town Hall](#) is on Wednesday, **December 7, 2022 from 5.30 pm – 6.30 pm**. To attend, please complete the [Registration Form](#) by Monday, December 5, 2022 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

Thank you for your prayers and support.

You will keep in perfect peace those whose minds are steadfast, because they trust in you.
~ Isaiah 26:3 NIV

With gratitude,
Kathy Tam
Chief Executive Officer