

Family update #185

January 4, 2023

Dear family and friends,

Happy New Year!

I have the following updates to share with you.

COVID-19 Update

Two residents on the fifth floor of Crescent Heights have tested positive and AHS Communicable Disease Control has declared outbreak on the unit on January 4. The affected residents have very mild symptoms and are doing well. Rapid test results of other residents are all negative.

Currently only essential visitors are permitted on the fifth floor of Wing Kei Crescent Heights, who provide support during meal times (feeding) and emotional support for the residents. Please email chfamilyvisit@wingkei.org to book visit on the unit.

Family Orientation: January 30

Family members whose loved ones began living at Crescent Heights or Greenview in the past few months are invited to attend the [family orientation](#) on **Monday, January 30, 2023 from 5.30 pm – 6.30 pm**. Please register by clicking [here](#). Our Wing Kei culture, approach to care, and available services will be discussed. While the orientation is geared to new families, others who are interested are also welcome. **Please register by January 27, 2023.**

Take care and stay healthy

Family and social gatherings during festive holidays may pose risks for spreading the virus. To protect yourself and those who are close to you, the best way is to keep your vaccination update and practise good hand hygiene. Please refrain from visit if you have any symptoms, even very minor ones.

May God bless you with a healthy and safe 2023!

You will keep in perfect peace those whose minds are steadfast, because they trust in you.
~ Isaiah 26:3

With gratitude,
Kathy Tam
Chief Executive Officer