

Family update #186

January 13, 2023

Dear family and friends,

COVID-19 Update

Two more residents on the fifth floor of Crescent Heights have tested positive and are on isolation. They have mild symptoms and are recovering well.

Fifth floor of Wing Kei Crescent Heights is currently on outbreak. If there is no new case, outbreak will be lifted on January 25.

At this time only essential visitors who provide support during meal times (feeding) and emotional support for the residents are permitted on the unit. Please email chfamilyvisit@wingkei.org to book visit on the unit.

Family Orientation: Jan 30

Family members whose loved ones began living at Crescent Heights or Greenview in the past few months are invited to attend the [family orientation](#) on **Monday, January 30, 2023 from 5.30 pm – 6.30 pm**. Please register by clicking [here](#). Our Wing Kei culture, approach to care, and available services will be discussed. While the orientation is geared to new families, others who are interested are also welcome. **Please register by January 27, 2023.**

Family Town Hall: Feb 1

Our next [Family Town Hall](#) is on Wednesday, **February 1 from 5.30 pm – 6.30 pm**. To attend, please complete the [Registration Form](#) by Monday, January 30 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

Until our next update, please take care and have a nice weekend!

Taste and see that the LORD is good! How blessed is the person who trusts in Him!
~ Psalm 34:8

With gratitude,
Kathy Tam
Chief Executive Officer