

Family update #188

January 25, 2023

Dear family and friends,

COVID-19 Update

Outbreak on the fifth floor of Crescent Heights has been lifted today. The residents are able to join the activities as usual and normal visitation resumes. Thank you so much for your cooperation and patience during the outbreak.

Family Orientation: January 30

Family members whose loved ones began living at Crescent Heights or Greenview in the past few months are invited to attend the <u>family orientation</u> on **Monday, January 30, 2023 from 5.30 pm – 6.30 pm.** Please register by clicking <u>here</u>. Our Wing Kei culture, approach to care, and available services will be discussed. While the orientation is geared to new families, others who are interested are also welcome. **Please register by January 27, 2023**.

Family Town Hall: Feb 1

Our next <u>Family Town Hall</u> is on Wednesday, **February 1 from 5.30 pm** – **6.30 pm**. To attend, please complete the <u>Registration Form</u> by Monday, January 30 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

A cheerful look brings joy to the heart; good news makes for good health. ~ Proverbs 15:30

With gratitude, Kathy Tam Chief Executive Officer