

## Family update #189

February 9, 2023

Dear family and friends,

We thank God for the quiet and peaceful time in the last couple of weeks. The weather has been quite warm and all our residents are doing very well.

Just a few updates to share with you.

### Family Orientation: January 30

Over 30 family members attended the online event on January 30. We had a great time discussing our culture, our approach to care and the available services. During the breakout room Q & A session, family members provided a lot of valuable feedback. It was a very encouraging session and we felt the immense support from the family members. If you find the time too short and did not have a chance to provide your feedback, you are welcome to email us at [admin@wingkei.org](mailto:admin@wingkei.org) and let us know.

### Chinese New Year Celebration

On January 26, Consul General of the People's Republic of China in Calgary Madam Zhao Liying, Vice Consul General Mr. Wang Xiuzheng and Consul Mr. Gao Xiang visited Greenview and celebrated Chinese New Year with our residents. They enjoyed the wonderful performance by our residents and they sent their best wishes and mandarin oranges to all Wing Kei residents.



*Top: Consul General Madam Zhao received souvenir from our resident Mrs. Kwok  
Right: Vice Consul General Mr. Wang gave mandarin oranges to the residents*



*Top: Consul General Madam Zhao greeted the residents*



Our residents thoroughly enjoyed receiving the Year of the Rabbit with flower markets, arts and games. Food certainly is an important part of the Chinese New Year. Residents had Chinese turnip cakes, special dishes for Chinese New Year Eve, and dim sum lunch with Chinese birthday buns on the 7<sup>th</sup> day of the New Year (celebrating the "Universal Birthday").



### Health Quality Council of Alberta (HQCA) Residents Survey

The survey is nearing completion. Thanks to the residents who have provided their valuable feedback. The results will inform us of our strengths and the areas that need improvement.

### Palliative & End of Life Care (PEOLC) Project Focus Group

Many thanks to the family members who supported the focus group by sharing their experiences and providing input from their perspectives. It greatly helps in the development of the educational tools for the staff, volunteers and families.

### Family Town Hall: April 5

Our next Family Town Hall will be on April 5 (Wednesday) at 5.30 pm. Stay tuned for more details closer to the date.

*Give thanks to the Lord, for He is good! His faithful love endures forever.  
~ Psalm 107:1*

With gratitude,  
Kathy Tam  
Chief Executive Officer