

Family update #190

February 19, 2023

Dear family and friends,

I have the following updates to share with you.

COVID-19 Update

Three residents on the fourth floor of Wing Kei Crescent Heights are Rapid Antigen Test (RAS) positive and are on isolation. The residents are experiencing mild symptoms and are doing well. All other residents are RAS negative. We pray for a swift recovery for all of the affected residents.

As of today, the fourth floor of Crescent Heights will be placed on high alert and is considered “Under Investigation” by Alberta Health Services Communicable Disease Control. We ask that only essential visitors are allowed to visit on the fourth floor of Crescent Heights, such as those who provide support during meal times (feeding) and emotional support for the residents. To book a visit on the fourth floor of Crescent Heights please email chfamilyvisit@wingkei.org.

Families and visitors are reminded to follow several precautionary measures to protect residents:

- Please refrain from visiting if you are feeling unwell.
- Please wear a mask continuously and practice good hand hygiene while visiting inside the facility.
- If you are a close contact to someone with COVID-19, please do a Rapid Antigen Test and only proceed if the result is negative.

Reception hours during Family Day

Reception will be closed on Monday, February 20, 2023. Staff will be available to screen visitors from 9:00 AM to 4:00 PM.

Thank you very much for your support. Please continue to keep us in your prayers.

Give thanks to the Lord, for He is good! His faithful love endures forever.

~ Psalm 107:1

With gratitude,
Kathy Tam
Chief Executive Officer