

## Family update #191

February 21, 2023

Dear family and friends,

I have the following updates to share with you.

### COVID-19 Update

Four residents on the fourth floor of Wing Kei Crescent Heights have been confirmed positive for COVID-19 and Alberta Health Services Communicable Disease Control has declared an outbreak on the unit. The residents are experiencing mild symptoms and are doing well. Our dedicated team is working diligently to monitor all residents closely.

We continue to ask that only essential visitors are allowed to visit on the fourth floor of Crescent Heights, such as those who provide support during meal times (feeding) and emotional support for the residents. To book a visit on the fourth floor of Crescent Heights please email [chfamilyvisit@wingkei.org](mailto:chfamilyvisit@wingkei.org).

Families and visitors are reminded to follow several precautionary measures to protect the residents:

- Please refrain from visiting if you are feeling unwell.
- Please wear a mask continuously and practice good hand hygiene while visiting inside the facility.
- If you are a close contact to someone with COVID-19, please do a Rapid Antigen Test (RAS) and only proceed if the result is negative.

Thank you for your cooperation.

*Even there your hand will guide me, your right hand will hold me fast.  
~ Psalm 139:10*

With gratitude,  
Kathy Tam  
Chief Executive Officer