

Family update #192

February 24, 2023

Dear family and friends,

I have the following updates to share with you.

COVID-19 Update

Three more residents on the fourth floor of Wing Kei Crescent Heights have been confirmed positive for COVID-19. The residents are experiencing mild symptoms and are doing well. Our dedicated team is working diligently to monitor all residents closely.

Fourth floor of Wing Kei Crescent Heights is currently on outbreak. If there are no new cases, the outbreak will be lifted on March 9th.

We continue to ask that only essential visitors are allowed to visit on the fourth floor of Crescent Heights, such as those who provide support during meal times (feeding) and emotional support for the residents. To book a visit on the fourth floor of Crescent Heights please email chfamilyvisit@wingkei.org.

Families and visitors are reminded to follow several precautionary measures to protect the residents:

- Please refrain from visiting if you are feeling unwell.
- Please wear a mask continuously and practice good hand hygiene while visiting inside the facility.
- If you are a close contact to someone with COVID-19, please do a Rapid Antigen Test (RAS) and only proceed if the result is negative.

Thank you very much for your prayer and support.

Even there your hand will guide me, your right hand will hold me fast. ~ Psalm 139:10

With gratitude, Kathy Tam Chief Executive Officer