

Family update #193

February 27, 2023

Dear family and friends,

I have the following updates to share with you.

COVID-19 Update

One resident on the third floor of Wing Kei Greenview Long-Term Care has been confirmed positive for COVID-19 and is on high alert status. All other residents have received a Rapid Antigen Test (RAS) and are all negative.

Eleven residents on the fourth floor of Wing Kei Crescent Heights have been confirmed positive for COVID-19 and the unit is still on outbreak. Alberta Health Services Infection Prevention and Control conducted a successful site visit of Crescent Heights today with no major recommendations.

We continue to ask that only essential visitors are allowed to visit on the fourth floor of Crescent Heights. Essential visitors are those who provide support during meal times (feeding) and emotional support for the residents. To book an essential visit at Crescent Heights please email chfamilyvisit@wingkei.org.

We recommend families and essential visitors who are visiting a resident diagnosed with COVID-19 to wear full Personal Protective Equipment (PPE). Please give yourself additional time for your visit as staff will demonstrate to visitors how to don and doff the PPE appropriately.

All affected residents are experiencing mild symptoms and are doing well. Our dedicated team continues to diligently monitor the situation closely.

Families and visitors are reminded to follow several precautionary measures to protect the residents:

- Please refrain from visiting if you are feeling unwell or are experiencing COVID-19 symptoms.
- Please wear a mask continuously while visiting inside the facility.
- Please practice hand hygiene by cleaning your hands properly and frequently during your visit.
- If you are a close contact to someone with COVID-19, please do a Rapid Antigen Test (RAS) and only proceed if the result is negative.

Thank you for your continued trust, patience, and prayers.

Even there your hand will guide me, your right hand will hold me fast.

~ Psalm 139:10

With gratitude,
Kathy Tam
Chief Executive Officer