

Family update #196

March 17, 2023

Dear families,

Greenview Long Term Care Intruder Incident

On Saturday, March 11th, 2023 at around 10:00 pm, an intruder entered the Greenvew Long Term Care elevator lobby vestibule. The intruder left the facility shortly after. The intruder was **unable** to access any other floors of the building.

We are grateful that residents and staff were safe throughout the incident. Debriefings and information sessions have been held on site immediately.

Please rest assured we will continue to make improvements to ensure that our buildings are safe and secure for all residents, family members and staff. We will address any questions that you may have regarding this incident at the Family Town Hall on Wednesday, April 5th, 2023.

COVID-19 Update

The outbreak on the fourth floor of Crescent Heights has been lifted on Tuesday, March 14th, 2023. Thank you very much for your support, and the teams' continued vigilance and care to ensure the wellbeing of all the residents.

23rd Annual Walk for Wing Kei

We invite everyone to step in and register for the 23rd Annual Walk for Wing Kei (hybrid edition) starting Friday, March 17th! Join us with your friends and family on Saturday, May 20th, 10:00 AM at Sien Lok Park for an in-person walk complete with prizes and performances! All donations will be invested into the planning and development of Wing Kei Village Phase One, a 180 bed continuing care centre designed to support seniors to age with grace, joy, and dignity.

Sign up at <u>walkforwingkei.org</u> and follow us on <u>Facebook</u> and <u>Instagram</u> for updates! Contact Alvin Ho at <u>events@wingkei.org</u> or call 403-277-7433 for more information. Your support and partnership is, as always, greatly appreciated.

Family Town Hall: Apr 5

Our next <u>Family Town Hall</u> is on Wednesday, **April 5 from 5.30 pm – 6.30 pm**. To attend, please complete the <u>Registration Form</u> by Monday, April 3 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

Thank you for your continued trust, support, and prayers.

Be joyful in hope, patient in affliction, faithful in prayer. ~Romans 12:12



With gratitude, Kathy Tam Chief Executive Officer