

Family update #199

March 31, 2023

Dear family and friends,

COVID Update

Five residents who live on the second floor of Wing Kei Crescent Heights have tested positive for COVID. We are grateful that their symptoms are mild and they are recovering. For the time being, we ask that only essential visitors come to the unit, including those who provide feeding support during meals and emotional support for the residents. To book a visit on the second floor of Crescent Heights, please email chfamilyvisit@wingkei.org.

Renovation of Wing Kei Crescent Heights Resident Units

The flooring at Wing Kei Crescent Heights is well used with constant foot traffic, wheelchairs, walkers, trolleys, and more. To maintain a safe environment, planning is underway to replace flooring in common areas including hallways, dining/activity lounges and near the elevators. We will also be applying fresh coats of paint to the walls to brighten the units. Work will begin next week on the third floor and is expected to finish by the end of April. While this will cause some inconveniences, it will result in a refreshed environment for residents, staff, and families. Please follow the posted instructions. Thank you in advance for your patience.

Healthcare System Transformation – Mar 16 letter by Minister of Health

Hon. Jason Copping, Minister of Health, in his [March 16 letter](#) informed continuing care residents, families, staff, and operators about the provincial government's commitment to this sector including investing in operational funding and health care system transformation. Please click [here](#) to view the letter.

Family Town Hall: Apr 5

Our next [Family Town Hall](#) is on Wednesday, April 5 from 5.30 pm – 6.30 pm. Please complete the [Registration Form](#) by Monday, April 3 if you wish to attend and have not yet registered.

Have a great weekend!

Commit to the Lord whatever you do, and he will establish your plans.

~ Proverbs 16:3

With gratitude,
Kathy Tam
Chief Executive Officer