

Family update #200

April 19, 2023

Dear families,

COVID-19 Update

The outbreak on the second floor of Wing Kei Crescent Heights is been lifted on April 18, 2023. We are grateful that their symptoms were mild and that everyone recovered quickly. Thank you to all the staff for their continued dedication and care of all the residents.

Renovation of Wing Kei Crescent Heights Resident Units

To maintain a safe environment, we are replacing the flooring in common areas including hallways, dining/activity lounges and near the elevators. We will also apply fresh paint coats to the walls to brighten the units. The third-floor renovation is almost complete and we are thankful for a smooth process.

Work has begun on the third floor and is expected to finish by the end of April and wall painting is underway on the fourth floor. While this will cause some inconveniences, it will result in a refreshed environment for residents, staff, and families. Please follow the posted instructions. Thank you for your patience.



Third Floor Flooring Installation



Fourth Floor Refreshed Walls

Crescent Heights Intruder Incident

On Sunday, April 9th, 2023 at around 3:30 AM, two intruders entered the Crescent Heights lobby. Both intruders left briefly after and were unable to access any other floors of the building.

We are grateful that residents and staff were safe throughout the incident. Debriefings and information sessions have been held on-site immediately. Please rest assured, we continue to make improvements to ensure that our buildings are safe and secure for all residents, family members and staff.

Ministers Visit at Wing Kei Crescent Heights

On Thursday, April 6th, 2023, we were honoured to host the Honourable Jason Copping, Minister of Health and the Honourable Brian Jean, Minister of Jobs, Economy and Northern Development. Joined with the two Ministers was Mr. Terry Wong, Councillor for Ward 7, among other community members. The Ministers and Councillor toured the facility, bringing greetings to the residents.



Minister Jean & Councillor Wong greeted the residents in the unit common area



Minister Copping greeted our resident, Mrs. Hsu

23rd Annual Walk for Wing Kei – Fairchild Radio FM 94.7 Visit

Thank you to Fairchild Radio FM 94.7 for visiting the residents in support of the 23rd Walk for Wing Kei on April 12th! The Fairchild Radio team – including familiar voices of hosts, Terry and Robin – did some activities, exercises, and dancing with our residents, bringing many smiles and laughs from Wing Kei Crescent Heights to Wing Kei Greenview.



Taking a break after activity with Adult Day Program clients in Wing Kei Crescent Heights



Dancing with residents in Wing Kei Greenview

Fairchild Radio also generously provided snacks, sponsored by Lotus Deli, in appreciation of the staffs' hard work and dedication to all the residents.

We invite everyone to join Wing Kei and the Fairchild Radio team with your friends and family on Saturday, May 20th, 10:00 AM at Sien Lok Park! Sign up at walkforwingkei.org or pick up a form at reception and remember to follow us on [Facebook](#) and [Instagram](#) for updates! If you have any questions, you can contact the Events Team at events@wingkei.org or call 403-277-7433 for more information. Your support and partnership is, as always, greatly appreciated.

Thank you for your continued trust, support, and prayers.

*You are my hiding place, you will protect me from trouble and surround me with songs of deliverance.
~ Psalm 32: 7*

With gratitude,
Kathy Tam
Chief Executive Officer