

July 11, 2025

Dear family and friends,

Hope you all enjoy the beautiful weather and the exuberant Stampede atmosphere!

I have the following updates to share with you in this email.

Wing Kei Place NE - a street named after Wing Kei



We are so excited and proud to share that the City of Calgary has approved the renaming of the 41st Avenue NE access into the Wing Kei Village, as **Wing Kei Place NE**. This historic milestone for Wing Kei, which comes on our 20th operating anniversary year,

truly celebrates the permanence of our values to serve with Unconditional Love and Courageous Innovation.

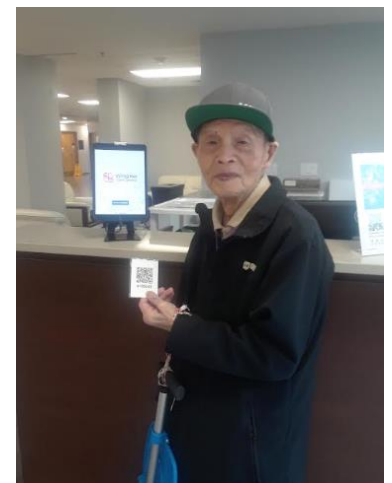
Wing Kei Place NE will serve as the main gateway for the Wing Kei Village, truly becoming a community within a community, where seniors can age in place with dignity and joy while staying woven into the fabric of their society, their city, their home.

Scan your QR code to visit – our new visitor sign-in system

Since last week Crescent Heights families and visitors may have noticed that a tablet has been installed at the Reception for visitors to sign in and out. This new electronic system is easy and convenient to use and, most importantly, enhances security and confidentiality.

The new system only needs the scanning of a QR code and no advanced computer skill is required. The visitor sign-in log book will soon be phased out. Families and visitors please register at the Reception and get your individual QR code as soon as possible. Don't forget to also scan your QR code before you leave the facility.

Implementation of the new sign-in system at Greenview will soon follow.



Upcoming audits

To ensure provision of quality services and for continuous improvement, Wing Kei participates in different audits regularly. The Certificate of Recognition (COR) audit, which will be held in early September 2025, is an audit on our health and safety management system. External auditors will come to our facilities to inspect our records and policies, and interview staff to make sure we meet provincial standards established by Occupational Health and Safety (OHS). We are grateful that we always achieve excellent results.

Another major audit that we participate every four years is the Accreditation Canada Survey, which provides us the chance to demonstrate our commitment to quality, safety and people-centred care. We have been awarded “Exemplary Status” in all surveys since 2013. The upcoming survey will be in December 2026. Family members who are interested can also participate in the “Family Focus Group” and meet with the auditors which is part of the survey requirements. Stay tuned for more details.

Family Town Hall: Aug 6, 2025

The upcoming [Family Town Hall](#) will be held on **Wednesday, August 6, from 5:30 to 6:30 p.m. via Zoom**. If you are interested to join, please complete the [Registration Form](#) by August 4 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered. If you have any personal questions, don’t hesitate to contact the unit manager.

Wing Kei Newsletter – June Edition

The latest edition of the [Wing Kei Newsletter](#) from our Events team has been published! It provides an update of recent happenings at Wing Kei and many beautiful pictures. Please click [here](#) and view.

Thank you for your continuous support!

Praise be to the God and Father of our Lord Jesus Christ, who has blessed us in the heavenly realms with every spiritual blessing in Christ
~ Ephesians 1:3

With gratitude,
Kathy Tam
Chief Executive Officer