

July 17, 2025

Dear family and friends,

**Hailstorm damage at Wing Kei Greenview**

I hope you are all keeping safe with the hailstorm last Sunday. The hailstorm did cause some damages to our Greenview facility. A few windows were broken during the storm and there was minor water leakage outside one of the resident's rooms.

Please rest assured that all residents are well and we have taken all necessary safety precautions to protect them and the staff. We have filed a claim with our insurance provider, and we are currently awaiting the adjuster's assessment before repairs can begin. In the meantime, we are closely monitoring the affected areas and continuing to ensure a safe and secure environment for all.

We will keep you updated as we receive more information and as repairs progress. If you have any questions or concerns, please don't hesitate to reach out.

Thank you for your understanding and support!

*Seek the Lord while he may be found; call on him while he is near.*  
~ Isaiah 55:6

With gratitude,  
Kathy Tam  
Chief Executive Officer