

Aug 28, 2025

Dear family and friends,

I have the following updates to share with you.

Outbreak Update

The outbreak on the second floor of Wing Kei Greenview Long Term Care was lifted on August 22. All residents are doing well.

Greenview land line out of service

Families might have encountered problems calling our Greenview phone numbers since yesterday as the Telus land line was out of service in the Greenview community. The telephone company has been trying to fix the problem and resume the service as soon as possible. Families may use the following phone numbers to contact the units for the time being while the land line is out of service. **Please refrain from calling the unit unless urgent as these lines are used to communicate with the doctors.**

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|--------------|--------------|
| GV Reception | 403-993-2889 |
| GV-LTC 1F | 403-816-8966 |
| GV-LTC 2F | 403-816-9008 |
| GV-LTC 3F | 403-888-9396 |
| GV-SL 1F | 403-869-8983 |
| GV-SL 2F | 403-888-0288 |
| GV-SL 3F | 403-888-0309 |

Reception Closed: September 1 Labor Day

The Reception will be closed next Monday, September 1. Families and visitors please remember to bring your Access Card when you come to visit your loved one.

Thank you for your patience and continuous support!

May the God of hope fill you with all joy and peace as you trust in him, so that you may overflow with hope by the power of the Holy Spirit.

~ Romans 15:13

With gratitude,
Kathy Tam
Chief Executive Officer