

October 10, 2025

Dear family and friends,

I have the following news to share with you.

Former Director of Care Jane Tse's Retirement

After more than 20 years of dedicated service, Jane Tse, our former Director of Care, is retiring from her full-time role at Wing Kei. Jane has been with us since the very beginning, even before our first building opened in 2005. As Director of Care, she played a key role in building the strong, compassionate care environment that Wing Kei is known for today. Her leadership, nursing expertise, and deep commitment to person-centred care have greatly benefited our residents, families, and staff. Even through the challenges of the COVID-19 pandemic, Jane led with heart and strength, always putting people first. More recently, she helped develop a culturally responsive care toolkit now used across Alberta. We are deeply grateful for Jane's contributions and wish her the very best in her well-earned retirement. We're also happy to share that Jane will stay connected with Wing Kei through volunteering — so you may still see her around!

Foot Care Services – Home Care Professionals

Wing Kei is pleased to introduce Foot Care Services provided through our trusted Home Care Professionals Inc. These services are now available to support the health and well-being of your loved ones in the facility. Please [click here](#) for more detailed information about the services offered and how to access them.

Reception Closed: Oct 13 Thanksgiving Day

The Reception will be closed on next Monday, Oct 13. Families and visitors please remember to bring your Access Card when you come to visit your loved one.

Closure of the Gardens on Oct 20

The gardens will be officially closed for the season starting Oct 20. Please plan any final visits accordingly if you would like to enjoy the space before then. We appreciate all the time and care everyone has given to the gardens this year. It's been a wonderful season, and we're already looking forward to the next one.

Thank you very much for your support!

Jesus answered, I am the way and the truth and the life. No one comes to the Father except through me.

~ John 14:6

With gratitude,
Kathy Tam
Chief Executive Officer