

December 12, 2025

Dear family and friends,

May you all enjoy the love, peace, and joy during the upcoming Christmas holidays.

We are thrilled that our residents and staff are celebrating the Christmas spirit with special events and parties. Please feel free to join many of the upcoming events posted on the homes, or check with the staff for more information.

Extreme Cold Weather

As winter approaches, it's important to stay prepared. The Wing Kei Team is getting ready for the cold weather to ensure the safety of our residents and staff during this chilly season.

Outbreak Update

We are pleased to inform you that the outbreak at Greenview Supportive Living, located on the 2nd floor, has been lifted as of November 26. All the residents are recovering very well. Thank you so much for your ongoing support and cooperation.

Government of Alberta Inspection – Adult Day Program

On November 26, Government of Alberta inspectors visited the Adult Day Program to check compliance with Continuing Care Health Service Standards (CCHSS 2024). They reviewed documents, observed the program, and spoke with residents and staff. Their December 4 report confirmed that Wing Kei Care Centre complies with CCHSS. Thank you to our teams, residents, and families for helping keep our facility safe and enabling us to offer quality care.

Greenview Hail Damage Replacement Update

We are continuing to work with the insurance company to complete repairs to the Crescent Heights and Greenview buildings damaged by the hailstorm in July 2025. All aluminum sheets have been installed. We sincerely thank all residents and family members for their patience and cooperation throughout this process. Due to recent inclement weather, the remaining rooftop ductwork and window replacements have been rescheduled for spring 2026.

Praise be to the God and Father of our Lord Jesus Christ, who has blessed us in the heavenly realms with every spiritual blessing in Christ.

~ Ephesians 1:3

With gratitude,
Kathy Tam
Chief Executive Officer