

February 17, 2026

Dear family and friends,

Non-COVID Coronavirus (OC43) Outbreak Update

Wing Kei Greenview, 3rd floor, has declared a non-COVID coronavirus (OC43) outbreak on February 16. A total of 8 residents were affected and are in isolation today. The tentative lift date will be on Thursday, February 19.

The health and well-being of the residents are our top priorities. We have been taking all necessary precautions to manage and contain the situation. We also ask for your kind support and cooperation in the following measures to help prevent the spread of the virus:

- **Limit In-Person Visits:** Please postpone non-essential visits to the affected floor until the outbreak is over. If you have to visit the affected unit, please follow the instructions.
- **Practice Good Hygiene:** Please wash your hands thoroughly before and after your visit.
- **Monitor Your Own Health:** If you or someone in your household is feeling unwell, please avoid visiting until you are symptom-free for at least 48 hours.
- **Masking:** Please always wear a mask when you are visiting. We recommend wearing a mask anytime for five days following a respiratory infection.
- **Get Vaccinated:** If you haven't already, we encourage you to get the vaccine to help protect yourself and others.

We would also ask that you not call the unit if it is not urgent, as the Care team is very busy managing the outbreak and taking care of the residents. We will continue to keep you updated on the situation. Thank you for your understanding and cooperation in keeping our residents safe and healthy.

You will keep in perfect peace those whose minds are steadfast, because they trust in you. Trust in the Lord forever, for the Lord, the Lord himself, is the Rock eternal.
Isaiah 26:3-4

With gratitude,
Kathy Tam
Chief Executive Officer