

Family update #203

June 2, 2023

Dear family and friends,

COVID Update

As of today, five residents on the second floor of Greenview Supportive Living have tested positive for COVID-19. Thankfully, their symptoms are mild and they are recovering well. The unit is on outbreak. We continue to ask that only essential visitors come to the unit, including those who provide feeding support during meals and offer emotional support for residents. To book a visit on the second floor of Greenview Supportive Living, please email gvfamilyvisit@wingkei.org.

Post COVID Planning and Implementation

Screening, rapid testing, and infection prevention

We are pleased that the discontinuation of the screener is going well this week. Thank you for your cooperation in self-screening prior to visiting, washing your hands frequently, and postponing your visit if you are not feeling well. We will continue with hand hygiene education to help all visitors understand its importance in minimizing risk of transmission and teaching the proper technique in being thorough with hand washing.

Access Cards

The access card program, which was suspended during the pandemic, will be re-instated this month. Access cards offer convenience for families/visitors to enter the facility. Families/visitors can apply for access cards starting Monday, June 5. We recommend that each family apply for at least two access cards. A \$50 deposit will be collected for each card and refunded upon return of the card when it is no longer needed. Applications are available at the reception desk. Existing cardholders may start using it on June 5. Please contact the reception if there is any question.

Cardholders can come into the building between 8 am and 10 pm every day. Once you have an access card, please use it to come into the building—you will not require anyone to open the door for you. We expect that families/visitors enter the building with the access card and we do not plan to open the door for them. This will let our staff focus on providing care to our residents and enhance security in the building to protect everyone.

Please be careful with the access cards and keep them safe. Your access card is the key to the home where your loved one resides. Thank you for your cooperation in keeping our sites safe and secure. Should you misplace your access card please notify us immediately.

Update on Walk for Wing Kei

With the incredible support of our community, the annual Walk for Wing Kei was once again a success. The 800 people who participated in the walk together raised approximately \$320,000! Our Walkathon Appreciation event was held on May 27 with Alberta Premier Danielle Smith in

attendance. Online donations will be accepted until Friday, June 30. Our sincerest thanks to everyone for your generous support.



Family Town Hall: June 7

Our next [Family Town Hall](#) is on Wednesday, June 7 from 5.30 pm – 6.30 pm. If you would like to attend, please complete the [Registration Form](#) by Monday, June 5 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

Thank you for your cooperation and support.

*Rejoice always, pray continually, give thanks in all circumstances;
for this is God's will for you in Christ Jesus.
~ 1 Thessalonians 5:16-18*

With gratitude,
Kathy Tam
Chief Executive Officer