

Family update #206

July 18, 2023

Dear family and friends,

I hope you had a great weekend!

Post-pandemic measures

We are delighted to see that most families/visitors are using access cards to enter Wing Kei facilities now. Thank you once again for your support and cooperation! We have heard that many families and visitors like to use the access card for its convenience. We would also love to get your feedback on other post-pandemic measures that have been implemented at Wing Kei. A short survey will be sent out to you soon. Thank you in advance for your support!

While we almost totally return to the pre-pandemic normal, we still need to protect our residents from any chance of being affected by the virus. We urge families and visitors to delay visiting if they have any symptoms, even mild ones, to eliminate the chance of spreading the virus. Practising good hand hygiene is also very important to prevent the spread. You may refer to the Four Moments Hand Washing posters in the facility.

Change of elevator codes – starting August 7

For security reasons, the elevator codes of our facilities are changed periodically. The next change will occur on August 7, from which date the previous code can no longer be used. Please approach the Reception and ask for the new elevator code. Families/visitors who have access cards are not affected.

Partial Code Grey

Due to poor air quality conditions in Calgary last week, Wing Kei issued Partial Code Grey in our facilities last Thursday. We are thankful that air quality has improved and the warning has been cleared today. However, as there are still a lot of active wildfires in Alberta and its neighboring provinces, we may activate Partial Code Grey from time to time. Under those circumstances, our facilities can only be accessed via the main entrance and all outdoor activities for the residents are restricted. We also recommend that families keep their loved ones to stay indoors until the air quality has improved.

Family Town Hall: Aug 2

Our next [Family Town Hall](#) is on Wednesday, August 2, from 5.30 – 6.30 pm. Please complete the [Registration Form](#) by Monday, July 31 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

As always, thank you very much for your prayer and support!

*Commit to the Lord whatever you do, and he will establish your plans.
Proverbs 16:3*

With gratitude,
Kathy Tam
Chief Executive Officer