

## Family update #207

July 26, 2023

Dear family and friends,

We are thankful for the warm and sunny weather this week!

### Survey on the use of access card

As mentioned in my last email, we will send out a short [survey](#) to collect your feedback. There are only four questions and it will take less than a minute to complete the survey. Please click [here](#) to complete the survey. Your feedback is valuable in helping us to improve. The survey is also available in paper format at the Reception desks. Thank you in advance for your support!

### Wing Kei Report to the Community 2022

We are pleased to share with you our new issue of the [Report to the Community](#). It is now available both in print format and on our website.

Throughout these years, our beloved residents, families and staff offer Wing Kei gifts and resources that enable us to continue to serve with love. From the very first day, Wing Kei relied on our community's goodwill, support, and prayers. This continues to be true today. Thank you for standing with us. Don't forget to pick up a copy when you are in the facility. We hope the stories and information will make you proud.

### Family Town Hall: Aug 2

Our next [Family Town Hall](#) is on Wednesday, August 2, from 5.30 – 6.30 pm. Please complete the [Registration Form](#) by Monday, July 31 and include any questions you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

### Complete the National Caregiving Survey

The Canadian Centre for Caregiving Excellence calls on all those who provide care to complete the [National Caregiving Survey](#) to improve the experiences of caregivers and care providers across Canada. Please click [here](#) to complete the survey if you wish to share your experiences and challenges as a caregiver in Canada.

*From the rising of the sun to the place where it sets, the name of the LORD is to be praised.*

*~ Psalms 113:3*

With gratitude,  
Kathy Tam  
Chief Executive Officer