

Family update #211

August 29, 2023

Dear family and friends,

Outbreaks Update

COVID outbreak on Greenview Supportive Living 3F

We are grateful that the nine affected residents on the third floor of Greenview Supportive Living have been recovering well. The outbreak should be lifted on September 1 if no more residents are affected. Sincere thanks for families' and residents' support and cooperation.

Influenza outbreak on Greenview Supportive Living 2F

Two residents on the second floor of Greenview Supportive Living have confirmed influenza symptoms. Currently the unit is on Influenza Outbreak. We are grateful that the symptoms of the affected residents are mild and they are recovering well. Tentatively the flu outbreak will be lifted on September 1 if there are no further confirmed cases.

We will monitor the conditions very closely. To prevent the spread of the viruses, families and visitors are reminded to defer your visits if you are feeling unwell and always practise good hand hygiene. Thank you very much for your cooperation.

Renovation of Resident Rooms at Wing Kei Crescent Heights

We are pleased to share that wall painting of the resident rooms on the fourth and fifth floors have finished. Residents are very happy with the refreshed appearance of their rooms. We have also received positive feedback from the families. The work on the third floor has started, the second floor will be the last. Families are welcome to visit and spend time with the residents during the renovation. The work is done on weekdays only, not on weekends and holidays.

As soon as wall painting on all floors finished, replacement of the flooring will begin. We will inform you of the schedule as the project progresses.

Families are encouraged to remove extra belongings that the residents do not need to ease the process. If you have any question or concern, please do not hesitate to share with the charge nurse or unit manager.

Reception closed: Monday, September 4

The Reception will be closed on Labour Day, Monday, September 4. Families and visitors please remember to bring your Access Card when you come to visit your loved one.

Thank you for your continuous support and cooperation!

*Praise be to the Lord, to God our Savior, who daily bears our burdens.
~ Psalm 68:19*

With gratitude,
Kathy Tam
Chief Executive Officer