

## Family update #212

September 1, 2023

Dear family and friends,

### Outbreaks Update

#### COVID outbreak on Greenview Supportive Living 3F

We are thankful that the outbreak has been lifted today. Visitation resumes as normal. Thank you very much for your cooperation!

#### Influenza outbreak on Greenview Supportive Living 2F

Two more residents on the second floor of Greenview Supportive Living have confirmed influenza symptoms. Currently the unit is on Influenza Outbreak. We are grateful that the symptoms of the affected residents are mild and they are recovering well. Tentatively the outbreak will be lifted on September 4 if no new case occurs.

### Renovation of Resident Rooms at Wing Kei Crescent Heights

We are pleased to share that according to the current work progress, wall painting in second floor resident rooms will start next Thursday, September 7. We will inform you of the schedule as the project progresses.

### Reception closed: Monday, September 4

The Reception will be closed on Labour Day, Monday, September 4. Families and visitors please remember to bring your Access Card when you come to visit your loved one.

Have a nice long weekend!

*Praise be to the Lord, to God our Savior, who daily bears our burdens.*

*~ Psalm 68:19*

With gratitude,  
Kathy Tam  
Chief Executive Officer