

## Family update #214

September 14, 2023

Dear family and friends,

### COVID Update

Four residents on the first floor of Greenview Long Term Care have been affected. We are grateful that their symptoms are mild and they are doing well. The Communicable Disease Control declared outbreak on the unit yesterday. We are monitoring the condition very closely.

For the time being, we ask that only essential visitors come to the unit, including those who provide feeding support during meals and emotional support for the residents. Other first floor visitors are encouraged to communicate with the unit nurse first prior to visitation.

Given staffing capacity, we also ask that you refrain from calling the unit unless urgent. Our team completes resident assessments and provides update daily. Should there be any change in your loved one's condition, we will contact the designated family member as soon as possible.

COVID cases in the community and in care facilities are on the rise. To protect yourself and prevent the spread, please always practice good hand hygiene and defer visit if feeling unwell. Thank you very much for your cooperation.

### Renovation of Resident Rooms at Wing Kei Crescent Heights

We are pleased to share that wall painting of all resident rooms will be finished today. Alberta Health Services personnel inspected the work on Monday and were very satisfied with our work process and the finish.

We are currently arranging for floor replacement of the resident rooms to be done. Once we have finalized the schedule, we will share the information with you.

Thank you for keeping Wing Kei in your prayers!

*For I am the Lord your God who takes hold of your right hand and says to you,  
Do not fear; I will help you.  
Isaiah 41:13*

With gratitude,  
Kathy Tam  
Chief Executive Officer