

Family update #215

September 22, 2023

Dear family and friends,

COVID Update

As of today, seven residents on the first floor of Greenview Long Term Care have been affected. We are grateful that their symptoms are mild and they are doing well. The unit is still on outbreak. We are monitoring the condition very closely. If no new case occurs, the outbreak will be lifted on October 2.

For the time being, only essential visitors come to the unit, including those who provide feeding support during meals and emotional support for the residents. Other first floor visitors are encouraged to communicate with the unit nurse first prior to visitation.

We also ask that you refrain from calling the unit unless urgent. Our team completes resident assessments and provides update daily. Should there be any change in your loved one's condition, we will contact the designated family member as soon as possible.

Family Town Hall: Oct 4

Our next [Family Town Hall](#) is on Wednesday, October 4, from 5.30 – 6.30 pm. Please complete the [Registration Form](#) by Monday, October 2 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

Reception closed: Saturday, Sept 30

The Reception will be closed on the National Day for Truth and Reconciliation, Saturday, September 30. On Monday, October 2, Reception will open from 9 am to 4 pm. Families and visitors please remember to bring your Access Card when you come to visit your loved one.

Thank you for your prayers and support!

*So be strong and courageous,
all you who put your hope in the Lord!
~ Psalm 31:24 NLT*

With gratitude,
Kathy Tam
Chief Executive Officer