

Family update #222

November 15, 2023

Dear family and friends,

COVID Outbreak Update

Four residents on the second floor of Greenview Supportive Living have been affected by the COVID virus. The unit is currently on outbreak. All residents on the unit are doing well. Our teams are monitoring the condition closely.

Currently **only essential visitors are permitted on the second floor of Greenview Supportive Living**, including meal time assistants who provide feeding support during meals and emotional support for the residents. Other visitors to the unit please communicate with the unit nurse first prior to visitation.

To minimize the risk of infection and protect our residents, please be sure to follow the precautionary measures below:

- delay visitation if you have any symptoms, no matter how mild they are, or if you have recently been exposed to a communicable disease
- wear a mask continuously on the unit and in the Adult Day Program area
- practice good hand hygiene
- do not consume food or drink on the units

As COVID cases are increasing in the community, please let us know that you have recently visited your loved one while you were actually asymptomatic as soon as possible. Our staff will take the earliest precautions to prevent the spread of COVID in the facilities. Your understanding and cooperation is much appreciated!

Family Town Hall: Dec 6

Our next [Family Town Hall](#) is on Wednesday, December 6, from 5.30 – 6.30 pm. Please complete the [Registration Form](#) by Monday, December 4 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

Thank you very much for your prayer and support!

*Let us then approach God's throne of grace with confidence,
so that we may receive mercy and find grace to help us in our time of need.
~ Hebrews 4:16*

With gratitude,
Kathy Tam
Chief Executive Officer