

Family update #223

November 21, 2023

Dear family and friends,

COVID Outbreak Update

As of today, five residents on the second floor of Greenview Supportive Living have been affected by the COVID virus. We are thankful that their symptoms are mild and they are recovering well. Our teams continue to monitor the condition closely.

Currently **only essential visitors are permitted on the second floor of Greenview Supportive Living**, including meal time assistants who provide feeding support during meals and emotional support for the residents. Other visitors to the unit please communicate with the unit nurse first prior to visitation.

Renovation of Resident Rooms at Wing Kei Crescent Heights

The floor replacement work in the resident rooms on the fourth floor started on November 20. The work is done between 7 am and 5 pm. On average two rooms can be completed each day. The residents will be able to go back to their rooms after dinner on the same day.

All furniture and belongings will be moved out of the room during the work. We encourage families to remove extra belongings that your loved one do not need in the scheduled week to ease the process. Families are also welcome to support with packing to reduce the resident's anxiety. Plastic bags or boxes will be provided if required. Day or overnight Social Pass is also an option during the work. Please contact the unit nurse or manager if you have any question.

The fifth floor will be the next floor and it is anticipated to start on or about December 7. We will inform you of the status as the project progresses.

Thank you very much for your prayer and support!

*From the rising of the sun to the place where it sets, the name of the LORD is to be praised.
~ Psalms 113:3 NIV*

With gratitude,
Kathy Tam
Chief Executive Officer