

Family update #224

November 28, 2023

Dear family and friends,

COVID Outbreak Update

As of today, six residents on the second floor of Greenview Supportive Living have been affected by the COVID virus. We are thankful that they are all recovering well. The tentative lift date is December 6 if no new case occurs.

Currently **only essential visitors are permitted on the second floor of Greenview Supportive Living**, including meal time assistants who provide feeding support during meals and emotional support for the residents. Other visitors to the unit please communicate with the unit nurse first prior to visitation.

As the number of COVID and Influenza cases in the community continues to be high, to protect our seniors, **all staff and families/visitors are required to wear mask continuously while on the unit.** Your understanding is much appreciated!

Renovation of Resident Rooms at Wing Kei Crescent Heights

The floor replacement project is progressing as planned. About half of the resident rooms on the fourth floor have completed. The schedule continues to be two rooms per day, and the residents and families will be informed in advance of the schedule. We encourage families to remove extra belongings that your loved one do not need in the scheduled week to ease the process.

Families are also welcome to support with packing to reduce the resident's anxiety. Plastic bags or boxes will be provided if required. Day or overnight Social Pass is also an option during the work. Please contact the unit nurse or manager if you have any question.

Family Town Hall: Dec 6

Our next [Family Town Hall](#) is on Wednesday, December 6, from 5.30 – 6.30 pm. If you wish to attend, please complete the [Registration Form](#) by Monday, December 4 and include any questions that you would like to discuss at the Town Hall. Please note that only general questions will be answered and if you have any personal questions, please contact the unit manager.

Thank you very much for your support and have a wonderful week!

*From the rising of the sun to the place where it sets, the name of the LORD is to be praised.
~ Psalms 113:3 NIV*

With gratitude,
Kathy Tam
Chief Executive Officer