

Family update #225

December 7, 2023

Dear family and friends,

COVID Outbreak Update

We are very thankful that the outbreak on the second floor of Greenview Supportive Living was lifted yesterday. Normal visitation resumes. Thank you so much for your patience and support, and thanks to the teams for their hard work.

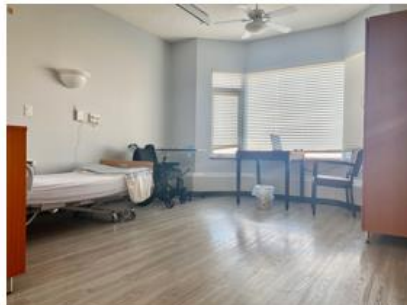
As the number of COVID and Influenza cases in the community remains high, to protect our seniors, **it is mandatory that all staff and families/visitors wear mask continuously while on the unit.** Getting the flu shot also helps prevent the virus. Your understanding is much appreciated!

Renovation of Resident Rooms at Wing Kei Crescent Heights

The floor replacement project is progressing well. About two-thirds of the rooms on the fourth floor have been completed. To accommodate the room vacancy situation, we have also completed 8 rooms on other floors. The schedule continues to be two rooms per day, and the residents and families will be informed of the schedule prior to the work.

We encourage families to remove extra belongings that your loved one do not need in the scheduled week to ease the process. Families are also welcome to support with packing to reduce the resident's anxiety. Plastic bags or boxes will be provided if required. Day or overnight Social Pass is also an option during the work. Please contact the unit nurse or manager if you have any question.

We are greatly encouraged by the positive feedback from the residents and families about the bright and refreshed outlook of their rooms after the renovation. Thank you so much for your support and patience during the work!



Christmas is around the corner. May I wish you all a very happy holiday season!

*Be strong and courageous. Do not be afraid or terrified because of them,
for the LORD your God goes with you; he will never leave you nor forsake you.
~ Deuteronomy 31:6*

With gratitude,

Kathy Tam
Chief Executive Officer